



Sutter Yuba Homeless Consortium (Coordinated Entry) Success Story

Sutter County Coordinated Entry Program

Sutter County's Coordinated Entry site opened in 2018 and is located at Hands of Hope, 909 Spiva Way, Yuba City. Coordinated Entry is a new intake process that allows Hands of Hope to identify and connect homeless clients to the best local services that will assist them in breaking through their barriers to permanent housing. This is a collaborative effort between other local non-profits, social service agencies and City and County programs. It is essentially a One-Stop for the homeless that gives them access to life skills classes, job readiness training, resume building, nutritional classes, recovery classes, assistance in obtaining health benefits, social security benefits, vaccinations and more.

In 2018, Sutter County Coordinated Entry processed 556 individuals through the new coordinated entry process in Sutter County. Some of the many successes include 24 obtained jobs, 65 obtained safe temporary shelter, 10 obtained safe and affordable housing, 35 improved mental and behavioral health and well-being and 58 obtained a driver's license. [Click here](#) to read about just one of the many client success stories.

A 61-year-old male became a client, of Hands of Hope and the Coordinated Entry System, in April of 2018. When the client first came in, he would not lift his head when he spoke but instead always looked at the ground. He was staying at the Mission and had no income. After a while he started asking his case manager questions, but always kept himself separate from other clients. In July of 2018 he became housed at 14 Forward in the hopes that they would be able to get him back into housing. In December of 2018 he was no longer able to stay at 14 Forward because he was unable to follow the rules. At times the client has a hard time comprehending and remembering what has been asked of him.

The client has formed a trust relationship with a Hands of Hope Case Manager, and he responds favorable to anything she works with him on. The Case Manager personally took this client to the social security office where they reinstated his payments right away. She then contacted a local landlord and obtained housing for him in January of 2019. Bridges to Housing helped the client with his deposit making housing attainable for him.

Between January and June the landlord moved in a roommate that was very verbally abusive to client, would not allow him to use shared household items, like the refrigerator, to keep his food in. The Case Manager informed the landlord of the issue, but the problem wasn't resolved. The client then became hospitalized and had his gallbladder removed in June of 2019 after another altercation with the roommate the Case Manager then talked to the landlord because she believed the reason he became ill was due to the inability to keep his food fresh, along with the anxiety he experienced about how he was

being treated by his roommate. The Case Manager then contacted the owner of Deborah's House and moved the client in at the beginning of July 2019. The client is now thriving in his new environment and is happier with his circumstances. He has found a place where he can live peacefully and feel that it is his own home. This would not have happened without the extensive Case Management he received through Hands of Hope.